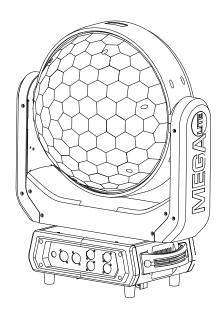


M-SPHERE



USER MANUAL

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Check that the unit has not been damaged during transport.



Read all cautions and warnings prior to operation of this equipment

Protection Against Fire



- 1. Maintain a minimum of 1 foot distance from any type of flame.
- 2. Fixture is NOT designed outdoor use.
- 3. Do not install the unit too close to a heat source.
- 4. Make sure cables are properly secured.
- 5. Maximum surface operating temperature: 200°.
- 6. Fixture should not be exposed to direct beam light for long periods of time.

Protection Against Electrical Fire



- 1. Disconnect power before servicing.
- 2. For connection to main power supply, proceed to page 4.
- 3. The power supply must be earthed (electronically grounded).
- 4. This fixture must not be left on for long periods of time.

Protection Against Mechanical Hazards



- 1. Use secondary safety chain when hanging unit.
- 2. Use quality clamps or bolts when positioning unit.
- 3. Do not open unit while it is on. Risk of electrical shock.

What is Included

1pc M Sphere fixture 1pc Power Cable 2pc Quick Release Clamp Mount 1pc 1pc User Manual

Specifications

Part Numbers

Fixture ID

1225=M Sphere

CAS-1225-2-B= Dual Road Case

Mechanical Specifications

Housing: High Temp, Low flammability, Plastic

Mounting System: 2 Quick Release Clamp Mounts

Power Connection: Input: Seetronics SAC3MPX
Output: Seetronics SAC3FX

Cable: Seetronics SAC3FX to Nema 5/15

Signal Connection: 3 and 5 Pin XLR In and Out

Tilt: 360 Degree Tilt with Infinity Tilt Rotation

Pan: 560 Degree Pan with Infinity Pan Rotation

Mirror Ball Rotation: Infinity Mirror Ball Rotation in 2 directions, high polished metal reflector

Large Mirror: 13" high polished metal reflector

Weight: 37 lb

Size: 18. 62" X 11.8" X 22.25"

Electrical Specifications

Light Source: 62 X .5W RGB

Signal Support: DMX 512, RDM

Power: Electronic 100-240V AC 50/60

Power Consumption: 28 Watts

.25 Amps @110V

Control & Programming

Protocol: DMX 512

RDM: Yes, Address, Channel Mode, Pan Invert, Tilt Invert

DMX 2 Modes: 18 Channel Mode: Pan, Pan Fine, Infinite Pan, Tilt, Tilt Fine, Infinite Tilt, Pan-Tilt Speed, Mirror Ball Rotation, Ring Dimmer,

R,G,B, Strobe, Ring Shutter Macro, Ring Macro Speed, Ring Color Effect, Ring Color Effect Speed,

Control

66 Channel Mode: Pan, Pan Fine, Infinite Pan, Tilt, Tilt Fine, Infinite Tilt, Pan-Tilt Speed, Mirror Ball Rotation, Ring Dimmer,

R,G,B, Strobe, Ring Shutter Macro, Ring Macro Speed, Ring Color Effect, Ring Color Effect Speed,

16 x RGB, Control

Operating Mode: Manual Settings Via Display

Main Power Connection

Caution!

- 1. Do not connect fixture to a dimmer system.
- 2. This unit must be earthed. (Electronically grounded)
- 3. Replace fuse only with the specified type and rating. (F5AL250V)
- 4. This device is equipped with auto switching power supply that will allow the fixture to work from 100-240V AC 50/60Hz
- 5. This device can power link 60 units on 110 power.

Cable USA	Cable EU	110V	220V
Black	Brown	Live	Live
White	Light Blue	Neutral	Live
Green Yellow / Green		Ground	Ground

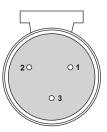
DMX-512 Connection

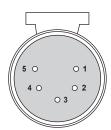
The fixture is equipped with 3 and 5 pin XLR Sockets for DMX input and output connection. The sockets are wired in parallel. Only use a shielded twisted pair cable designed for RS-485 and 3 or 5 pin XLR plugs and connectors in order to connect the controller with the fixture or the fixture with another.

DMX - Input

1. Shield (Grd)
2. Signal (-)
3. Signal (+)
N/A
N/A

DMX - Output



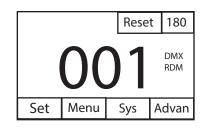


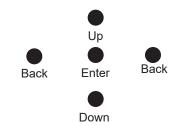
Caution!

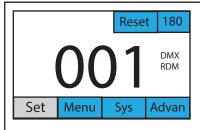
On the last fixture the DMX signal needs to be terminated with a terminator. Pre-manufactured terminator are available for purchase from your Mega-Lite dealer item #P-DMX-T.

Display Control

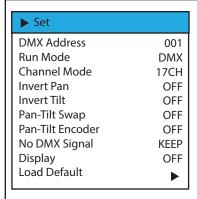
The control board on the fixture base is your interface to access and control all the functions on the unit. It's LCD display gives you a code view of the options and functions. The following will explain each function.







Settings: Settings menu allows you to customize the fixture operational functions



DMX Address: Press **OK** to view the fixture start channel. Press **OK** again to make adjustment to the fixture address from 001 to 512 using the **up/down** buttons. By pressing **left** or **right** fixture will increments start channel by channel mode setting. Press **OK** to confirm or **Back** to go back. The fixtures start address will need to match the DMX Controller assigned DMX start channel.

Run Mode: Allows you to select operational mode from DMX, Auto , Sound and Random options

Channel Mode: Will give you the option of operational DMX profile use.

18 Channel Mode: Pan, Pan Fine, Infinite Pan, Tilt, Tilt Fine, Infinite Tilt, Pan-Tilt Speed, Mirror Ball Rotation, Rind Dimmer, R,G,B, Strobe, Ring Shutter Macro, Ring Macro Speed, Ring Color Effect, Ring Color Effect Speed, Control **66 Channel Mode:** Pan, Pan Fine, Infinite Pan, Tilt, Tilt Fine, Infinite Tilt, Pan-Tilt Speed, Mirror Ball Rotation, Rind Dimmer, R,G,B, Strobe, Ring Shutter Macro, Ring Macro Speed, Ring Color Effect, Ring Color Effect Speed, RGB X 16, Control

Invert Pan: Inverts Pan position from 0-255 to 255-0

Invert Tilt: Inverts Tilt position from 0-255 to 255-0

Pan-Tilt Swap: Swaps the Pan and Tilt Channel Position

Pan-Tilt Encoder: Tun on or off the Pan and Tilt Encoder. If in the off Position you can manually reposition the fixture.

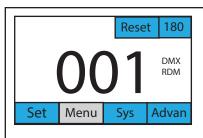
No DMX Signal: If DMX Signal is lost=Keep option will hold the last dmx command. Clear will turn all channels to off position

Display: On: option will turn display off after no use for 45 seconds

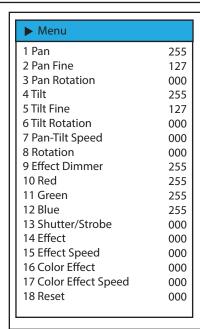
Off: will leave display on

Load Default: OK: Will load original factory setting

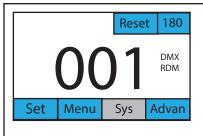
Cancel: will return you to original menu



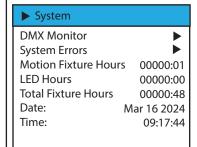
Manual: Gives you operational control over the fixture via display



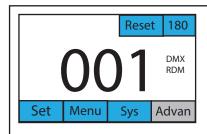
Manual: Select the Channel you wish to adjust. Us the up/down button to select the function setting from 0-255.



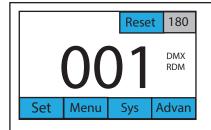
System: Allows you to see the fixtures operational status.



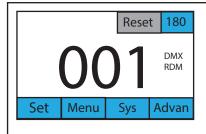
System: Fixtures bio's



Advance: Advance Factory Settings, please reach out to customer service for more information.



180: Invert Display



Reset: Reset Motor Functions

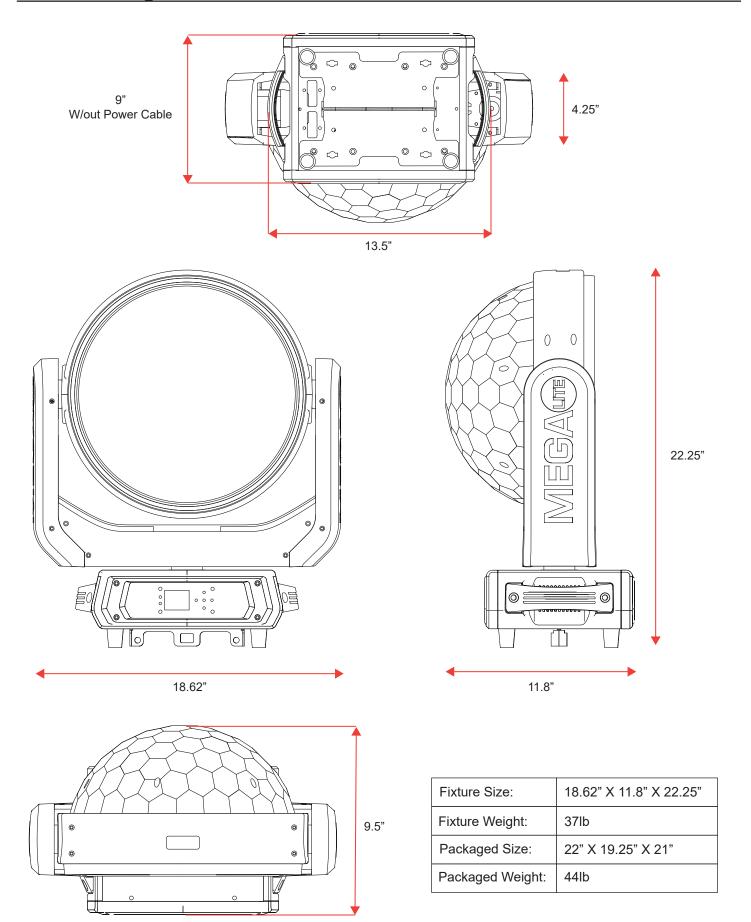
8Ch	Function	Description	Value	ln
1	Pan F:	Pan	0-255	12
2	Pan Fine	Pan Fine No Function	0-255 0-7	12
3	Infinity Pan	Clockwise Pan Rotation (fast to slow)	8-125	(
	inimity i air	Rotation Stop	126-128	
		Counter Clockwise Pan Rotation (slow to fast)	128-255	
4	Tilt	Tilt	0-255	12
5	Tilt Fine	Tilt Fine	0-255	12
		No Function	0-5	
6	Infinity Tilt	Clockwise Tilt Rotation (fast to slow)	6-125	C
		Rotation Stop	126-128	
		Counter Clockwise Tilt Rotation (slow to fast)	128-255	
7	Pan Tilt Speed	Pan & Tilt Speed (fast to slow)	0-255	(
		No Function	0-7	
8	Mirror Ball	Mirror Ball Clockwise Rotation (fast to slow)	8-127	C
	Rotation	Mirror Ball Counter Clockwise Rotation (slow to fast)	128-255	
9	Ring Dimmer	Ring Dimmer	0-255	25
10	Ring Color	Red	0-255	25
11	Ring Color	Green	0-255	25
12	Ring Color	Blue	0-255	25
		No Function	0-5	
13	Strobe	Strobe (slow to fast)	6-125	C
	(Ring Color	Random Strobe (slow to fast)	126-128	
	must be activated)	Random Strobe Each Pixel (slow to fast)	128-255	
		No Function	0-9	
		Macro Effect 1	10-24	
		Macro Effect 2	25-39	
		Macro Effect 3	40-54	
		Macro Effect 4	55-69	
		Macro Effect 5	70-84	
		Macro Effect 6	85-99	
14	Ring Shutter Macro	Macro Effect 7	100-114	C
	(Ring Color	Macro Effect 8	115-129	
	Must be Activated)	Macro Effect 9	130-149	
		Macro Effect 10	150-164	
		Macro Effect 11	165-179	
		Macro Effect 12	180-194	
		Macro Effect 13	195-209	
		Macro Effect 14	210-224	
		Macro Effect 15	225-239	
		Macro Effect 16	240-255	
15	Ring Macro Speed	Macro Forward Speed (fast to slow)	0-127	C
		Macro Reverse Speed (slow to fast)	128-255	
		No Function	0-9	
		Effect 1	10-24	
		Effect 2	25-39	
		Effect 3	40-54	
	<u> </u>	Effect 4	55-69	
		Effect 5	70-84	
		Effect 6	85-99	
		Effect 7	100-114	
16	Ring Color Effect	Effect 8	115-129	C
		Effect 9	130-149	
		Effect 10	150-164	
		Effect 11	165-179	
		Effect 12	180-194	
		Effect 13	195-209	
		Effect 14	210-224	
		Color Fade	225-239	
		Color Snap	240-255	
17	Ring Macro Speed	Color Forward Speed (fast to slow)	0-127	C
17	Ring Macro Speed	Color Forward Speed (fast to slow) Color Reverse Speed (slow to fast)	0-127 128-255	(

DMX Profile

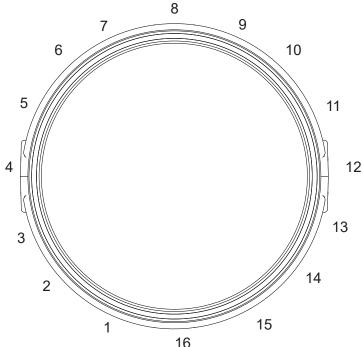
		Channel Mode		
1	Pan	Pan	0-255	127
2	Pan Fine	Pan Fine	0-255	127
		No Function	0-7	
3	Infinity Pan	Clockwise Pan Rotation (fast to slow)	8-125	0
		Rotation Stop	126-128	
		Counter Clockwise Pan Rotation (slow to fast)	128-255	
4	Tilt	Tilt	0-255	127
5	Tilt Fine	Tilt Fine	0-255	127
		No Function	0-5	
6	Infinity Tilt	Clockwise Tilt Rotation (fast to slow)	6-125	0
		Rotation Stop	126-128	
		Counter Clockwise Tilt Rotation (slow to fast)	128-255	
7	Pan Tilt Speed	Pan & Tilt Speed (fast to slow)	0-255	0
		No Function	0-7	
8	Mirror Ball	Mirror Ball Clockwise Rotation (fast to slow)	8-127	0
	Rotation	Mirror Ball Counter Clockwise Rotation (slow to fast)	128-255	
9	Ring Dimmer	Ring Dimmer	0-255	25
10	Ring Color	Red	0-255	255
11	Ring Color	Green	0-255	25
12	Ring Color	Blue	0-255	25
		No Function	0-5	
13	Strobe	Strobe (slow to fast)	6-125	0
	(Ring Color	Random Strobe (slow to fast)	126-128	
	must be activated)	Random Strobe Each Pixel (slow to fast)	128-255	
		No Function	0-9	
		Macro Effect 1	10-24	
		Macro Effect 2	25-39	
		Macro Effect 3	40-54	
		Macro Effect 4	55-69	
		Macro Effect 5	70-84	
		Macro Effect 6	85-99	
14	Ring Shutter Macro	Macro Effect 7	100-114	0
	(Ring Color	Macro Effect 8	115-129	
	Must be Activated)	Macro Effect 9	130-149	
	,	Macro Effect 10	150-164	
		Macro Effect 11	165-179	
		Macro Effect 12	180-194	
		Macro Effect 13	195-209	
		Macro Effect 14	210-224	
		Macro Effect 15	225-239	
		Macro Effect 16	240-255	
15	Ring Macro Speed	Macro Forward Speed (fast to slow)	0-127	0
		Macro Reverse Speed (slow to fast)	128-255	
		No Function	0-9	
		Effect 1	10-24	
		Effect 2	25-39	
		Effect 3	40-54	
		Effect 4	55-69	
		Effect 5	70-84	
		Effect 6	85-99	
		Effect 7	100-114	
16	Ring Color Effect	Effect 8	115-129	0
10	Allig Color Ellect	Effect 9	130-149	
			150-164	
		Effect 10		
	+	Effect 11	165-179	
	-	Effect 12	180-194	-
		Effect 13	195-209	1
		Effect 14	210-224	1
		Color Fade	225-239	
	Ring Macro Speed	Color Snap	240-255	<u> </u>
17		Color Forward Speed (fast to slow)	0-127	0

DMX Profile

40	Din 0	D-10- 11	0.655	_
18	Ring Segment	Red Segment 1	0-255	0
19	Ring Segment	Green Segment 1	0-255	0
20	Ring Segment	Blue Segment 1	0-255 0-255	0
21	Ring Segment	Red Segment 2		0
22	Ring Segment	Green Segment 2	0-255	0
23	Ring Segment	Blue Segment 2	0-255	0
24	Ring Segment	Red Segment 3	0-255	0
25	Ring Segment	Green Segment 3	0-255	0
26	Ring Segment	Blue Segment 3	0-255	0
27	Ring Segment	Red Segment 4	0-255	0
28	Ring Segment	Green Segment 4	0-255	0
29	Ring Segment	Blue Segment 4	0-255	0
30	Ring Segment	Red Segment 5	0-255	0
31	Ring Segment	Green Segment 5	0-255	0
32	Ring Segment	Blue Segment 5	0-255	0
33	Ring Segment	Red Segment 6	0-255	0
34	Ring Segment	Green Segment 6	0-255	0
35	Ring Segment	Blue Segment 6	0-255	0
36	Ring Segment	Red Segment 7	0-255	0
37	Ring Segment	Green Segment 7	0-255	0
38	Ring Segment	Blue Segment 7	0-255	0
39	Ring Segment	Red Segment 8	0-255	0
40	Ring Segment	Green Segment 8	0-255	0
41	Ring Segment	Blue Segment 8	0-255	0
42	Ring Segment	Red Segment 9	0-255	0
43	Ring Segment	Green Segment 9	0-255	0
44	Ring Segment	Blue Segment 9	0-255	0
45	Ring Segment	Red Segment 10	0-255	0
46	Ring Segment	Green Segment 10	0-255	0
47	Ring Segment	Blue Segment 10	0-255	0
48	Ring Segment	Red Segment 11	0-255	0
49	Ring Segment	Green Segment 11	0-255	0
50	Ring Segment	Blue Segment 11	0-255	0
51	Ring Segment	Red Segment 12	0-255	0
52	Ring Segment	Green Segment 12	0-255	0
53	Ring Segment	Blue Segment 12	0-255	0
54	Ring Segment	Red Segment 13	0-255	0
55	Ring Segment	Green Segment 13	0-255	0
56	Ring Segment	Blue Segment 13	0-255	0
57	Ring Segment	Red Segment 14	0-255	0
58	Ring Segment	Green Segment 14	0-255	0
59	Ring Segment	Blue Segment 14	0-255	0
60	Ring Segment	Red Segment 15	0-255	0
61	Ring Segment	Green Segment 15	0-255	0
		<u> </u>		
62	Ring Segment	Blue Segment 15	0-255	0
63	Ring Segment	Red Segment 16	0-255	0
64	Ring Segment	Green Segment 16	0-255	0
65	Ring Segment	Blue Segment 16	0-255	0
66	Control	No Function	0-240	0
		All Motor Reset (Hold for 5 Seconds)	241-255	



Segment



Pan and Tilt Value set at 000

Installation

Caution!

- 1. The Installation must be carried out by an authorized dealer or trained professional.
- 2. Unit may cause severe injuries, if you have doubts concerning the safety do not install.
- 3. Unit is to be 24 inches away from flammable materials.
- 4. Use high quality installation equipment to hang the unit.
- 5. Internal Fan Filters must be cleaned periodically as not to block airflow.

When rigging the it is very important that you follow common safety procedures. Rigging requires extensive experience including but not limited to calculating working weight loads, material being used and periodic safety inspections. If you lack these qualifications, do not attempt the installation yourself, instead use a professional structural rigger.

When rigging the unit always be secure with a secondary safety attachment. The installation location of the fixture has got to be built in the way that it can hold 10 times the weight for 1 hour with out any failures. Installation should be checked at least one time a year by a skilled professional.

Warning

Fixture should not be exposed to direct beam light for long periods of time!

Maintain a surface temperature of 160°F or lower. Exceeding this temperature will cause housing to melt

General Terms & Conditions

- 1. All resellers must have approved and signed Reseller Application on file, including their respective state tax information and W-9. Applications are re-evaluated on a fiscal calendar year basis to assure business integrity and tax status.
- 2. Cash, check, cashiers check, ACH, wire transfer, MasterCard, Visa, Discover, and American Express are accepted forms of payment.
- 3. Past due invoices will be charged 1.5% per month finance charge. Uncollected invoices are subject to be turned over to collection.
- 4. The reseller will pay all reasonable expenses incurred in the course of collections.
- 5. The proper venue for litigation will be Bexar County, Texas.
- 6. Returned checks will be charged a \$50.00 fee.
- 7. All prices are in U.S. Dollars.
- 8. All prices and specifications are subject to change without notice, sales order confirmations are emailed and will reflect correct pricing.
- 9. All terms are insured, monitored, analyzed and approved by Coface USA. Changes in credit line and approved terms can change without notice. Company authroization of credit is based on Coface approvals. Any conflicts or disagreements should be referred to: 650 College Rd East Suite 2005 Princeton, NJ 08540. 1-609-469-0400. E-mail: cofaceusa@coface.com
- 10. Returns are subject to 25% restocking charge plus any necessary charges for repair or re-packaging.

Shipping Terms & Conditions

- 1. All orders are EXW San Antonio, TX (EXW means that a buyer/reseller incurs the risks for bringing the goods to their final destination) any deviation needs to be done in writing.
- 2. UPS ground shipping is the preferred shipping method. Requests for specific carriers may require use of the customer's account number and may incur an additional charge for handling.
- 3. Drop shipments are subject to all return charges at resellers expense. Drop shipments are not allowed outside of the territorial United States.
- 4. NO C.O.D. shipments allowed.
- 5. Returned and undelivered shipment charges are the buyer/resellers responsibility and will be billed to the buyer/reseller.
- 6. The freight carrier and Company shipping@mega.lighing should be notified upon receipt of damaged freight, discrepancies, or non-conformities within 24 hours. Company can assist in making claims with carriers or agents in the event of any loss or damage.
- 7. Upon acceptance in good order by Carrier from Company, the material becomes the property of the Reseller.

Warranty and Service Procedures

- 1. All returns require an RMA# (Return Merchandise Authorization number) before returning goods for any reason. For a service or warranty RMA, please email service@mega.lighting or call (210)684-2600. For sales or demo returns, please contact sales@mega.lighting.
- 2. Case will be created and an RMA notice will be emailed. All units received must have the RMA# included with the unit as well as on the shippping label.
- 3. All shipping charges are the responsibility of the customer: MEGA Systems, Inc., Service, 18668 HWY 16 N., Helotes, TX 78023

Warranty for Products Purchased Before 2021

Unless otherwise stated in writing, product is covered by a one year parts and labor limited warranty and is subject to same limitations listed under the limited warranty exclusions listed below.

Warranty for Products Purchased After January 1, 2021

MEGA SYSTEMS INC ("MSI") hereby warrants to the original purchaser/owner (Customer"), MSI products to be free of manufacturing defects in material and workmanship, for the warranty periods as defined below from the original purchase invoice date. This warranty applies exclusively to new MSI branded and/or distributed products listed below, purchased from an MSI AUTHORIZED dealer/reseller. This warranty is not transferrable and may or may not apply to products sold and/or forwarded outside the United States. Please contact MSI for applicable regional product warranty information.

The purchase of MSI product constitutes the Customer's acceptance of all warranty terms and conditions as listed in this limited warranty statement. This warranty provides the Customer with legal rights, which may vary from state to state. Please contact MSI regarding warranty questions prior to purchasing.

Ingrits, which may vary from state to state. I lease contact with regarding warranty questions prior to purchasing.				
l	Product / Series	Warranty Period	Coverage	
l	Battery Powered LED	Six month battery, one year all other components	1, 2	
l	Moving LED, Hazers	One Year	2	
l	Outdoor IP-Rated LED	Two Years	3	
	House Light LED, Decorative LED, Compact LED, iCandy LED, Theatrical LED, Strobe Wash LED, Follow Spot LED, Production & House of Worship Control, Architectural Control, Theatrical Control, Dance Venue & Mobile DJ Control, Direct View LED Displays, and MV Controllers	Three Years	4	

1. Battery: 183 days/six months 2. Parts and Labor: 365 days/one year 3. Parts and Labor: 730 days/two years 4. Parts and Labor: 1095 days/three years

This limited warranty excludes any defects caused by, resulting from, or relating to the following:

Normal wear and tear of lamps, color media, brushes, contact rings, lamp sockets, belts and other parts prone to wear and tear.

Misuse, abuse, improper handling, accident, alteration or attempts to repair by or on behalf of the owner or any person not authorized by MSI.

Damage to the product resulting from acts of God, including but not limited to, earthquakes, hurricanes, tornadoes, lightning and other natural disasters, fire, explosion, flood, riots, civil disorder or any other cause beyond the reasonable control of MSI.

Exposure to harsh or excessively corrosive environmental conditions (whether indoors or outdoors) including, but not limited to, extreme temperature, humidity, atmospheric conditions (including salinity or pressure), radiation (UV, infrared or nuclear), shock and conditions which exceed the product's Ingress Protection ("IP") rating.

Use of the product in a manner which exceeds the applicable product specification, including, but not limited to, exposure to excessive, insufficient, or other voltage conditions.

Installation or use of the product not in accordance with the technical documentation, MSI guidelines (as may be posted on its website at www.megasystemsinc.com from time to time or otherwise designated by MSI or its brands) or applicable building and electrical codes, regulations, and standards.

Failure to maintain the product in accordance with the technical documentation.

Natural degradation and color shift of the LED source over the course of normal product use.

Slight deviations in the specified values of intensity and color that do not affect the functionality of the product.

Use of the product not for its intended purpose

All warranty claims are evaluated under the terms of this limited warranty. If a product falls within the warranty period and if, upon examination by MSI, it is found to have failed for a covered cause, MSI will, at its sole discretion, repair or replace the defective part or product or reimburse the purchaser a pro-rated portion of the purchase price based on the percentage of the warranty period still remaining as of the date that the returned product was received by MSI. Should a replacement part or product be discontinued or unavailable, MSI reserves the right, in its sole and absolute discretion, to substitute a comparable replacement part or product for the defective part of product. MSI warranty obligation herunder is limited solely to the repair or replacement of or reimbursement for the particular parts or products determined by MSI to have failed for a covered cause within the warranty period. In no event shall MSI be responsibile to replace or reimburse purchaser for any products or portions of a system that MSI determines has not failed for a covered cause within the warranty period, even if such other products or portions of a system are used together with products being repaired or replaced by MSI under this warranty and the repaired product differs in brightness, colors or any other attribute after the repair.

Costs of removal, shipping to MSI or its authorized representative and reinstallation are solely the responsibility of the purchaser. If MSI determines that the product is covered by this limited warranty, it will only pay for parts and labor as indicated by product type. If MSI determines that the product is not covered by this limited warranty, the purchaser will have the option of paying for the repair if the product can be repaired and the purchaser shall be responsible for the cost of shipping the repaired product back to the purchaser. MSI reserves the right, in its sole and absolute discretion, to decline any repair.

IN NO EVENT SHALL MEGA SYSTEMS, INC. BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR PUNITIVE LOSS OR DAMAGE OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUES, LOSS OF USE OF THE PRODUCT OR ANY OTHER GOODS OR ASSOCIATED EQUIPMENT, DAMAGE TO ANY ASSOCIATED EQUIPMENT, COST OF SUBTITUTE PRODUCTS, FACILITIES OR SERVICES, DOWN TIME COST, INSTALLATION OR LABOR COSTS, OR CLAIMS OF THE PURCHASER'S CUSTOMERS, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE, ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT. MEGA SYSTEMS INC'S MAXIMUM LIABILITY SHALL NOT, IN ANY CASE, EXCEED THE PURCHASE PRICE OF THE PRODUCT THAT GIVES RISE TO THE CLAIM.

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Customer Support

MEGA-Lite has a customer support line to provide set-up help and to answer any questions should you encounter a problem. Please visit our website for any other related technical documents. For service related issues, please contact our service dept.

Monday - Friday 9am to 6pm CST (210)684-2600 Service@mega.lighting

Manual Version

Please visit www.mega.lighting for the most up-to-date manual version.

Manual Version	Date	Fixture Software	Notes
1.0	4/15/2024	1.0.0	



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